

**DIRECTORATE OF ECONOMICS & STATISTICS, ODISHA, BHUBANESWAR**

**Letter No.- 6853 /DES - C.C -31-P-1 / 2013**  
**Dated, Bhubaneswar, the 26<sup>th</sup> October' 2016**

**Quotation Call Notice**


Sealed quotations are invited from intending eligible authorized service providers / business partner of HP / Compaq / Dell, dealing in maintenance of computer hardware, software and peripherals i.e. Computer System, Printer, UPS, LAN etc. for annual maintenance of these items at Directorate of Economics and Statistics, Odisha, Heads of Department Building, Bhubaneswar. Eligibility criteria of firms are given in **Annexure-I**. The form for quoting price is enclosed herewith at **Annexure-II**. The price quoted should inclusive of all taxes, VAT etc and should be valid till 31<sup>st</sup> March 2017. 25% (Twenty percent) total AMC amount of will be paid after successful completion of 3 (Three) months of service. The sealed quotation should reach the office of the Director, Economics & Statistics, Odisha, Heads of the Department building, 4<sup>th</sup> floor, Bhubaneswar on or before **16.11.2016** between office hours. The sealed quotations will be opened on **17.11.2016** at **3.00 PM** in presence of the members of the Purchase Committee of D.E & S. The interested firms may be present either personally or through their authorized representative on the date of opening of the quotations. In case of selection the firm has to execute an Annual Maintenance Contract with DES on non-judicial stamp papers. The period of AMC will be counted from the actual date of signing of this contract. **The firms should enclose Xerox copy of up-to-date VAT clearance Certificate, authorized service provider / dealership / business partnership certificate, ISO certificate etc along with the quotation failing which the quotation will be summarily rejected.**

The authority reserves the right to reject any or all the quotations without assigning any reason thereof.

  
DIRECTOR ( I/C )

**Memo No 6854 /DES, Dt. 26-10-16**

1. Copy to be displayed on the Notice Board of D.E & S / RIPAES / HOD building / NIC / OCAC / Website of DES.
2. Copy to P.A. to Director for information.

  
DIRECTOR ( I/C )

**Eligibility Criteria**

**The firms should have the following :**

1. Should be authorized service provider of HP / Compaq / DELL
2. On-line complaint booking and monitoring system.
3. Toll free telephone number for complaint booking.
4. Annual turn over of the firm should be more than Rs.10.00 Crore
5. Local office or Branch Office at Bhubaneswar.
6. At least 5 service engineer per each branch ( i.e. for PC / Server / Laser Printer / Line Printer / LAN, etc ).
7. Up-to-date VAT / Service Tax clearance with valid TIN / SRIN number.
8. ISO 9001:2008 certification

  
26.10.16  
DIRECTOR ( I/C )

Annexure – II

<b>Sl No</b>	<b>Item Name</b>	<b>Annual maintenance contract cost including spare and labour charges per year ( In Rupees )</b>	<b>Remarks</b>
1	<b>PC</b> - Core 2 Duo / Core i3 / Core i5 equivalent		
2	<b>Laptop</b> – P4 /Celeron /Dual Core / Core 2 duo / Core i3 / AMD equivalent		
3	<b>Laptop</b> – Core i5 / Core i7		
4	<b>Laser Printer Mono</b> ( HP Laser jet P1007 / HP Laser jet 1020)		
5	<b>Laser Printer Mono</b> with network ( HP Laserjet Pro M 706N )		
6	<b>Laser Printer Mono</b> with network ( HP Laserjet Pro M 401 DN )		
7	<b>Laser Printer Color</b> with network ( HP Laserjet M 551 DN )		
8	<b>Laser Printer Color</b> with network ( Toshiba e-Studio – 2051C )		
9	<b>Scanner A4</b> (Flat bed) (HP Scanjet G4010 / Canon LIDE 110 or equivalent)		
10	<b>Scanner A4</b> (ADF) ( HP Scanjet 5590 )		
11	<b>Scanner A3</b> (ADF)( HP Scanjet N 9120)		
12	<b>Line interactive UPS</b> (Without battery) 600 / 650 / 700 VA		
13	<b>Line interactive UPS</b> (Without battery) 1 KVA		
14	<b>Online UPS 2 KVA</b> (Without battery)		
15	<b>Online UPS 5 KVA</b> (Without battery)		
16	<b>24 Port Layer 2 unmanaged switch</b> ( D-Link – DES 1024 R / DGS 1024 D )		
17	<b>I/O Box</b>		